**SDL International** is a leader in the emerging market for global information management (GIM) solutions that empower organisations to accelerate the delivery of high quality multilingual content to global markets. Its enterprise software and services integrate with existing business systems to manage global information from authoring to publication and throughout the distributed localization supply chain, Global industry rely on SDL to provide enterprise software or full outsourcing for their GIM processes.

SDL is seeking an

**Desktop IT Engineer**

**Your responsibilities:**

- You are responsible for the care and support of the on-going service processes.
- You will accept orders from users from Central Europe and support another 5+ remote sites.
- You may be required from time to time to visit remote facilities in other countries in Europe.
- You will support the IT users concerning hardware and software affairs (e.g. Windows client, Microsoft Office, Outlook).
- Your field of activity also includes qualified preparation and handling as well as developing the solution to trouble tickets in the 1st level and 2nd level.
- You will work responsibly and quality-conscious by.

**Our requirements:**

- You have successfully completed your IT apprenticeship, alternatively a comparable education.
- Ideally you already have experience in an IT environment.
- You have technical understanding and system knowledge of network and PC/Server hardware and maintenance.
- You have a good understanding of internet technologies (WWW / FTP / EMAIL / TCP/IP / VPN).
- You have a customer-orientated thinking in processes.
- Furthermore you are also characterized by distinct team spirit, high level motivation and your reliability.
- Your readiness to always deliver an excellent service towards your customers is a must-have.
- Good verbal & written Polish and English complete your professional profile.

A professional work environment with intensive staff care and excellent career opinions and an exciting variety of duties and responsibilities are offered.

Applications with CV in Polish and English should be directed to `recruitment.poland@SDL.com`. Please enter ‘IT Engineer’ in the email subject.

Following clause should be added on both documents:

„Wyrażam zgodę na przetwarzanie danych osobowych zawartych w mojej ofercie dla potrzeb niezbędnych do realizacji procesu rekrutacji, zgodnie z ustawą z 29 sierpnia 1997 r. o ochronie danych osobowych (Dz.U. Nr 133, poz. 883).“

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